

## 'Setel x Mesra Rewards Campaign'

### Terms & Conditions

#### 1. **Organiser:**

- a. Setel Ventures Sdn Bhd ("SVSB"), in collaboration with PETRONAS Dagangan Berhad ("PDB") (hereinafter collectively referred to as the "**Organiser**"), will be organizing the Setel x Mesra Rewards campaign (hereinafter referred to as the "Campaign").
- b. The following terms and conditions apply in respect of the Campaign. By participating in the Campaign, you agree to be bound by the terms and conditions herein, including any terms that may have been amended from time to time, without limitation or qualification.

#### 2. **Eligibility:**

- a. The Campaign is open to all Malaysian citizens, subject to fulfilling ALL the following requirements:
  - i. Must be an active and registered PETRONAS Mesra Rewards member and Setel app user with a registered Setel account. Membership can be confirmed through virtual Mesra Rewards card via Setel application ("Setel app");
  - ii. Participants must have registered and activated Mesra Rewards Membership under the PETRONAS Mesra Rewards Loyalty Programme, operated by PETRONAS Dagangan Berhad; and
  - iii. Must successfully complete all the campaign mechanisms (as hereunder defined) during the Campaign Period.

Individuals who fulfil all the above-mentioned requirements shall be hereinafter referred to as "Participant" or "Participants".

#### 3. **Campaign Period:**

- a. Unless otherwise notified by the Organiser, the Campaign will be conducted from 22 August 2024, 12:00am (GMT+8) to 31 December 2024 11:59pm (GMT+8) (hereinafter referred to as the "Campaign Period"), both dates inclusive.
- b. SVSB reserves the right to make changes to the Campaign Period which will be communicated by SVSB on its official website <https://www.setel.com/>

#### 4. **Campaign Mechanic:**

- a. To be eligible for this Campaign, Participant(s) are required to:
  - (i) spend a minimum of RM20 at any participating MarryBrown outlet and pay using Setel app to get one (1) voucher for free three (3) pieces of nuggets; or
  - (ii) purchase one (1) Dunkin' Iced Coffee at any participating Dunkin' Donuts outlet and pay using Setel app to get one (1) voucher for one (1) free Dunkin' Iced Coffee.

- b. The vouchers will be credited into the Participant's Setel account upon making the successful transaction.
- c. Each Participant may only receive one (1) voucher per merchant per month.

**5. Other Terms:**

- a. In the event a Participant is found to be ineligible, and/ or discovered to have performed fraudulent transactions at any point of time during or after the Campaign Period, SVSB and PDB reserves the right at its sole discretion to disqualify the said Participant from participating in this Campaign and to cancel/ withdraw/ recall any incentives granted to the Participant, and also the right to initiate any action it deems necessary against the said Participant.
- b. By participating in this Campaign, Participants are deemed to have reviewed, read, and accepted the Terms and Conditions.
- c. Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle the Organiser to disqualify any entry and/or revoke any prizes awarded.
- d. The Organiser reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension, or termination. The Organiser also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the terms and conditions.
- e. The Organiser shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the prizes given under this Campaign.
- f. These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign. The Organiser is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign. For any enquiries, please call MESRALINK at 1-300-22-8888 or email at [hello@setel.com](mailto:hello@setel.com) or chat with Setel Customer Service team on the Setel App.

**6. Personal Data:**

- a. By entering in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of their personal data in



the manner as set out in the Setel Group Privacy Statement given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.my/privacy](http://www.setel.my/privacy).

- b. By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by the Organiser of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at <https://www.mymesra.com.my/about-us/policies-notice/petronas-dagangan-berhad-privacy-statement>

## 7. Definitions:

In these Terms and Conditions:

- a. "Loyalty Programme" shall mean as the PETRONAS Mesra Rewards Loyalty Programme run and managed by PDB.
- b. "Mesra Rewards Membership" shall mean those arrangements under the PETRONAS Mesra Rewards membership specified by PDB by which a member agrees to participate in the Loyalty Programme.